

# ASSESSING THE GAPS IN T1D HEALTH CARE



Type 1 Diabetes  
Think Tank Network

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# TYPE 1 THINK TANK NETWORK

Founded in 2013  
Not for Profit Corporate Entity



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# MISSION



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The Type 1 Diabetes Think Tank Network (T1DTTN) provides the expertise, guidance and integration to improve the Health Outcomes and Quality Of Life for people living with Type 1 Diabetes (T1D).

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# GOALS



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- Improve communication between Patients and Healthcare providers.
  - Elevate Healthcare Professional Standard of Care provided to PWD.
  - Empower patients with skills for improved self-management.
  - Identifying and mobilizing HCP mentor advocates as a consultative forum for current and future practice behaviour.
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# WHY IS OUR WORK IMPORTANT?



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- Some centers excel in some areas but maybe not all
  - Creating standards of care - Quality Assurance
  - Amazing HCPs and Technology ≠ QOL and patient empowerment
  - The “Patient Experience” matters
  - Continued clinic engagement is associated with the best clinical outcomes
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The background is a solid teal color. In the top right corner, there are several overlapping geometric shapes: a dark teal triangle pointing down-left, a light grey square, a bright cyan triangle pointing up-left, and another dark teal triangle pointing down-left.

How do we  
know?

# INSIGHT SESSIONS



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Type 1 Diabetes Think Tank Network events aim to improve the communication between patients and Health Care Providers through a collaborative approach.

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# OUTCOMES

## Conversation Guide

*Has been collaboratively developed to support conversations that truly matter between patients and healthcare providers.*

### Clinic Conversation Guide for Type 1 Diabetes "Conversations that Truly Matter"

You are the expert at fitting diabetes into your life. There are no right or wrong answers to the questions below. Please fill out the sections that you'd like to discuss today and share this with your team as you see fit.

What is the most important issue to discuss on this visit?

What is something I find challenging in managing my diabetes?

Do I have any T1D goals? If so, is there anything that makes it hard to reach my goals?

What am I doing well to manage my diabetes?

How can my diabetes team best help me?

Anything else I would like to discuss:

- Concerns
- Resources available to me
- Research and new treatments

For further info and to provide your feedback as to the usefulness of this guide, log on to:  
[www.t1thinktank.com](http://www.t1thinktank.com)

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# OUTCOMES

## Type 1 & Pregnancy Webseries

*Type 1 Diabetes & Pregnancy. In this weekly series we confront the questions, concerns, and myths about being pregnant with Type 1 Diabetes.*



# WHY IS OUR WORK IMPORTANT



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I realized that I may have said things, done things - not realizing it - that may have caused harm.

— Dr. Alice Cheng

“

How we say things is just as important as what we say.

— Barbara Cleave, RN, CDE

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# WHAT'S NEXT?



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**THE PILOT SURVEY** - taking information about healthcare providers and specific clinics from patients over a period of time to assess gaps and compare

**CLINIC ENGAGEMENT** - reaching out to YOUR clinic to bring them on board with our projects and goals.

**EDUCATION** - Using the insights we've gathered to create educational materials and quality assurance standards for HCPs and clinics to improve the patient experience and, ultimately, clinical outcomes.

# FUN SURVEY



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TOPICS: TECHNOLOGY, DIABETES  
LANGUAGE , APPOINTMENT  
LOGISTICS, EXPERIENCE

WIDE RANGE OF ANSWERS  
AMONG PARTICIPANTS AND  
WITHIN INDIVIDUAL SURVEYS

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# LANGUAGE MATTERS



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"I'm sorry, I don't know the answer to that right now but leave it with me to research and I will call you soon."

"You're doing great work"



"That's the worst A1c I have in my Practice."

"C'mon X isn't so hard to do is it?"

The logo for the game show 'Family Feud' is centered in the image. It consists of the words 'FAMILY' and 'FEUD' stacked vertically. The text is rendered in a bold, yellow, serif font with a thick orange outline and a slight 3D effect. The letters are set against a blue oval background that has a pattern of small white dots. The oval is framed by a double border: an inner white line and an outer orange line. The background of the entire image is a blurred, colorful scene, possibly a game show set, with various colors like purple, blue, and yellow visible.

**FAMILY**  
**FEUD**